

ELECTRICAL TECHNOLOGY (EECT)

EECT 1300 Technical Customer Service 3 Credits (3 Lec, 1 Lab)

This course covers general principles of customer service within a technical environment. Topics include internal/external customer relationships, time-management, best practices, and verbal and non-verbal communications skills.

Course Type: Technical

EECT 1340 Telecommunications Transmission Media 3 Credits (2 Lec, 2 Lab)

This course introduces the fundamentals of telecommunications media, including installation, maintenance, and troubleshooting. Topics address media characteristics and connectorization.

Course Type: Technical